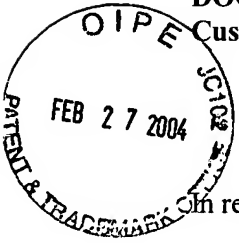


DOCKET NO. 11157SSUS02C (NORT10-00349)  
Customer No. 33000

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

On re application of: : K. Scott Ramey, et al.  
Serial No. : 10/662,603  
Filed : September 15, 2003  
For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE  
FOR WEB-BASED CONTROL OF A CALL SERVER  
Group No.: 2661  
Examiner: Not yet assigned

**MAIL STOP MISSING PARTS**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INFORMATION DISCLOSURE STATEMENT**

Pursuant to the duty of disclosure under 37 C.F.R. § 1.56, Applicant submits this statement. This submittal is made in accordance with 37 C.F.R. §§ 1.97 and 1.98 and § 609 of the Manual of Patent Examining Procedure. The patents, publications and other information herein are listed below and on the attached Form PTO/SB/08. In accordance with 37 C.F.R. § 1.98(d), these references were previously cited by or submitted to, the Office in parent patent application Serial No. 09/414,589, and therefore copies of the cited references are not required.

<u>U.S. Patent No.</u>	<u>Inventor</u>	<u>Date</u>
5,619,555	Fenton et al.	April 8, 1997
5,805,587	Norris et al.	September 8, 1998
5,867,153	Grandcolas et al.	February 2, 1999
5,884,262	Wise et al.	March 16, 1999
5,923,736	Shachar	July 13, 1999
5,923,738	Cardillo, IV et al.	July 13, 1999
5,937,041	Cardillo, IV et al.	August 10, 1999
5,953,392	Rhie et al.	September 14, 1999
5,978,806	Lund	November 2, 1999
6,049,596	Dumaine et al.	April 11, 2000
6,091,808	Wood et al.	July 18, 2000
6,185,194	Musk et al.	February 6, 2001
6,192,338	Haszto et al.	February 20, 2001
6,205,582	Hoarty	March 20, 2001
6,243,445	Begeja et al.	June 5, 2001
6,263,051	Saylor et al.	July 17, 2001
6,335,928	Herrmann et al.	January 1, 2002
6,430,175	Echols et al.	August 6, 2002
6,445,694	Swartz	September 3, 2003

<u>Foreign Patent No.</u>	<u>Country</u>	<u>Date</u>
EP 0836295	Europe	April 15, 1998
WO98/16051	PCT	April 16, 1998
WO98/18283	PCT	April 30, 1998
EP 0859500	Europe	August 19, 1998
WO99/40712	PCT	August 12, 1999

### Publications

StarVox Solutions: Solutions Overview (visited 12/02/99), <<http://www.starvox.com/solution>>.

StarVox Products: Products Overview (visited 12/02/99), <<http://www.starvox.com/products>>.

Low, C.: "The Internet Telephony Red Herring"; HP Laboratories Technical Report, No. 96/98, 15 May 1996 (1996-05-15), pp. 1-15, XP002043669.

Atkins, D.L. et al.: "Mawl: A Domain-Specific Language for Form-Based Services", IEEE Transactions on Software Engineering, IEEE Inc., New York, US, Vol. 25, No. 3, May, 1999, pp.334-346, XP000908563, ISSN: 0098-5589.

Bornhoft, M. et al., Computer-Switch Telephony Applications, 1991, Third IEEE Conference on Telecommunications, 1991, pp.62-66.

Gralia, P., "How Intranets Work", Ziff-Davis Press, pp. 94-99, 1996.

Java Technology API,: An Overview, version 1.1, pp. 1-41, January 28, 1997.

Applicant hereby expressly reserves the right to swear behind the effective dates of any of the above Patents and to question the relevance and materiality of the Patents and Publications listed herein, in whole, in part, or in combination, subsequent to filing this Information Disclosure Statement.

Respectfully submitted,

DAVIS MUNCK, P.C.

Date: \_\_\_\_\_

2/23/2004



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Substitute for form 1449A/PTO

## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

*(use as many sheets as necessary)*

Sheet

1

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2

**Complete if Known**

Application Number	10/662,603
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<b>Filing Date</b>	September 15, 2003
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First Named Inventor	K. Scott Ramey
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Art Unit	2661
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Examiner Name	Not yet assigned
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Attorney Docket Number	11157SSUS02C (NORT10-00349)
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## U.S. PATENT DOCUMENTS

Examiner Initials	Cite No. 1	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number - Kind Code 2 (if known)				
	AA	us-	5,619,555	04/08/1997	Fenton et al.	
	AB	us-	5,805,587	09/08/1998	Norris et al.	
	AC	us-	5,867,153	02/02/1999	Grandcolas et al.	
	AD	us-	5,884,262	03/16/1999	Wise et al.	
	AE	us-	5,923,736	07/13/1999	Shachar	
	AF	us-	5,923,738	07/13/1999	Cardillo, IV et al.	
	AG	us-	5,937,041	08/20/2999	Cardillo, IV et al.	
	AH	us-	5,953,392	09/14/1999	Rhie et al.	
	AI	us-	5,978,806	11/02/1999	Lund	
	AJ	us-	6,049,596	04/11/2000	Dumaine et al.	
	AK	us-	6,091,808	07/18/2000	Wood et al.	
	AL	us-	6,185,194	02/06/2001	Musk et al.	
	AM	us-	6,192,338	02/20/2001	Haszto et al.	
	AN	us-	6,205,582	03/20/2001	Hoarty	
	AO	us-	6,243,445	06/05/2001	Begeja et al.	
	AP	us-	6,263,051	07/17/2001	Saylor et al.	
	AQ	us-	6,335,928	01/01/2002	Herrmann et al.	
	AR	us-	6,430,175	08/06/2002	Echols et al.	
	AS	us-	6,445,694	09/03/2003	Swartz	
		us-				

## FOREIGN PATENT DOCUMENTS

[illegible]

Examiner  
Signature

Date Considered

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

1 Applicant's unique citation designation number (optional). 2 See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. 3 Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). 4 For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. 5 Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. 6 Applicant is to place a check mark here if English language Translation is attached.

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Substitute for form 1449B/PTO		<b>Complete if Known</b>			
		<b>Application Number</b>	10/662,603		
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  (use as many sheets as necessary)		<b>Filing Date</b>	September 15, 2003		
		<b>First Named Inventor</b>	K. Scott Ramey		
		<b>Group Art Unit</b>			
		<b>Examiner Name</b>	Not yet assigned		
<b>Sheet</b>	2	<b>of</b>	2	<b>Attorney Docket Number</b>	11157SSUS02C (NORT10-00349)

<b>OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS</b>			
Examiner Initials <sup>*</sup>	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
	BA	StarVox Solutions: Solutions Overview (visited 12/02/99), <http://www.starvox.com/solution>	
	BB	StarVox Products: Products Overview (visited 12/02/99), <http://www.starvox.com/products>	
	BC	Low, C.: "The Internet Telephony Red Herring"; HP Laboratories Technical Report, No. 96/98, 15 May 1996 (1996-05-15), pp. 1-15, XP002043669	
	BD	Atkins, D.L. et al.: "Mawl: A Domain-Specific Language for Form-Based Services", IEEE Transactions on Software Engineering, IEEE Inc., New York, US, Vol. 25, No. 3, May, 1999, pp.334-346, XP000908563, ISSN: 0098-5589	
	BE	Bornhoft, M. et al., Computer-Switch Telephony Applications, 1991, Third IEEE Conference on Telecommunications, 1991, pp.62-66	
	BF	Gralia, P., "How Intranets Work", Ziff-Davis Press, pp. 94-99, 1996	
	BG	Java Technology API: An Overview, version 1.1, pp. 1-41, January 28, 1997	

<b>Examiner Signature</b>		<b>Date Considered</b>	
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\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> Applicant is to place a check mark here if English language Translation is attached.

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